



### **Updating your payment card details**

First, log in to the membership system.

Click the membership icon at the top right-hand side of any of our webpages, and you'll be asked for your email address and password.

Problems logging in? Make sure you're using the exact same email address that you used when you joined LCER.

For example, if you joined LCER with the email [labourlad@gmail.com](mailto:labourlad@gmail.com), the system won't recognise [labourlad@gmail.co.uk](mailto:labourlad@gmail.co.uk), even if both addresses belong to you, and both come through to the same inbox.

If you don't receive a password-reset email, check your spam folder.

Once you've logged in, click the membership icon again, and select "View profile".

You'll be shown details of your LCER subscription; a few lines down, you'll see the last 4 numbers of your payment card, with the option to "Update credit card". Select this option (note: this works for both debit and credit cards, not just credit cards).

You'll now be sent to a screen hosted by Stripe, the secure payments platform that we use.

You'll be asked to enter your new card details. To check that the new card works, Stripe will make a temporary charge of £1 which will then be refunded.

Still having problems?

Drop us a line at [membership@labourcampaignforelectoralreform.org.uk](mailto:membership@labourcampaignforelectoralreform.org.uk)

We'll help you out by email, or give you a call to talk you through the process.